



2021 GRANDE PRAIRIE LOCAL IMMIGRATION ACTION PLAN

Towards Greater Immigrant Integration

ABSTRACT

This Action Plan is based on the 2021 Immigrant Survey and 2019 GPLIP Priorities document.

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2021 Grande Prairie Local Immigration Action Plan

Background

In 2019 The Grande Prairie Local Immigration Partnership (GPLIP) identified 6 priorities: housing, education/language, employment, health and wellness, settlement services, and inclusion in their work towards improving the integration of immigrants into the community.

Immigrants were invited to complete a survey to ensure these are the correct priorities and put them in order of priority, and to learn what other issues immigrants face in Grande Prairie. They were also invited to share how COVID-19 has affected them.

Results from the 2021 Immigrant Survey and the 2019 Priorities Document have informed the development of this Action Plan. Priorities have been reordered based on the Immigrant Survey results.

1. Housing
2. Employment
3. Health & Wellness*
4. Education/Language
5. Inclusion
6. Settlement Services
7. Communication* (added as a result of feedback from 2021 survey)

Step 1 – Share draft action plan items* with each of the sub-committees for endorsement and feedback – identify which organizations would be part of the Resources

Step 2 – Finalize action plan

Step 3 – Source funding

Step 4 – Update at each GPLIP meeting

2021 – 2023 Grande Prairie Local Immigration Partnership Action Plan

3. HEALTH & WELLNESS

Action Item	Success Indicator(s)*	Resources	Timeline
<p>Work with AHS & Primary Care Network (PCN) and other health and wellness providers to help them increase awareness of how to navigate Alberta Health Care and other services.</p> <ul style="list-style-type: none"> • Integrated Coordinated Access – Help Seeker (Tammy W) 	<ul style="list-style-type: none"> ✓ The PCN and other health and wellness providers are involved in the GPLIP Health & Wellness sub-committee ✓ The PCN has improved newcomer access to medical assistance in the community ✓ Newcomers report having a better understanding of the medical services available and how to access them 	<ul style="list-style-type: none"> ▪ Liaison between GPLIP and PCN 	<p>Year 1</p>
<p>Work with AHS & PCN and other health and wellness providers to ensure information is provided in languages spoken by newcomers in Grande Prairie.</p>	<ul style="list-style-type: none"> ✓ The PCN and other health and wellness providers are involved in the GPLIP Health & Wellness sub-committee ✓ Information is available in several languages ✓ Information is accessed in different languages by newcomers ✓ Access to medical services by newcomers is improved 	<ul style="list-style-type: none"> ▪ Liaison between GPLIP and AHS & PCN ▪ (Grande Prairie Centre for Newcomers?) translators ▪ Funding for above 	<p>Year 1 Update Years 2 & 3</p>
<p>Work with recreation centres to create drop in opportunities for newcomers to try out their facilities</p> <ul style="list-style-type: none"> • Include opportunities for buddy program at the rec centres 	<ul style="list-style-type: none"> ✓ Newcomers know about the opportunity to try out the recreation centres ✓ Newcomers take part in the buddy program 	<ul style="list-style-type: none"> ▪ Liaison between GPLIP and Recreation Centres ▪ Funding for above 	<p>Years 2 & 3</p>

7. COMMUNICATION

Action Item	Success Indicator(s)*	Resources	Timeline
<p>Update GPLIP website: Have tabs for each of the priorities Update search on <i>Resources</i> page to include and clearly tie to the priorities list, for example there are a number of different topics to search for that could be rolled up into one priority:</p> <ul style="list-style-type: none"> • Housing: Affordable Housing, Buying (what?), Emergency Shelters, Housing, Renting, Seniors Housing • Employment: Finding Work, Getting Ready to Work, Self Employment • Health and Wellness: Health and Medical, Support and Counselling, • Education/Language: ESL Linc (will people know what that is?) • Inclusion: Arts and Culture, Community Connections, Cultural Associations, Faith, Neighbourhood Associations, Parks and Trails, • Settlement Services: Newcomer Services 	<ul style="list-style-type: none"> ✓ Increased numbers of hits on the website ✓ Newcomers report being better able to find the information they are looking for ✓ Service providers report an increase in the numbers of people accessing their services and programs 	<ul style="list-style-type: none"> ▪ Someone to update the website ▪ Funding for above 	<p>Year 1 Update in Years 2 & 3</p>
<p>Share information about immigrant services on the Immigrant Advisory Table's Facebook Page and other social media accounts Post on them regularly</p> <ul style="list-style-type: none"> • Set up a communications plan 	<ul style="list-style-type: none"> ✓ Newcomers report being better able to find the information they are looking for ✓ Service providers report an increase in the numbers of people accessing their services and programs 	<ul style="list-style-type: none"> ▪ Someone to create the communication plan and create content to be shared ▪ Funding for above 	<p>Years 1, 2 & 3</p>
<p>Improve access to information</p> <ul style="list-style-type: none"> • Provide clearer instructions on websites if that's where people are supposed to go for information 	<ul style="list-style-type: none"> ✓ Newcomers report being better able to find the information they are looking for 	<ul style="list-style-type: none"> ▪ \$0 	<p>Years 1, 2 & 3</p>

<ul style="list-style-type: none"> • Provide good service over the phone to help reduce stress and anxiety 	<ul style="list-style-type: none"> ✓ Service providers report an increase in the numbers of people accessing their services and programs 		
<p>Create a hashtag for GP immigrants to follow/search for information #New2YQU? #New2GP? Ask IAT and GPLIP members to use it on their posts, newsletters, email signatures, etc.</p> <ul style="list-style-type: none"> • Promote the hashtag 	<ul style="list-style-type: none"> ✓ Newcomers report being better able to find the information they are looking for ✓ Service providers report an increase in the numbers of people accessing their services and programs 	<ul style="list-style-type: none"> ▪ Small group to come up with a hashtag ▪ \$0 	Year 1
<p>Send out monthly/quarterly email updates to those interested in connecting with GPLIP</p>	<ul style="list-style-type: none"> ✓ Newcomers and those interested in assisting with newcomer integration report being better informed about community events and services and programs for newcomer integration 	<ul style="list-style-type: none"> ▪ Someone to create the communication plan and create content to be shared ▪ Funding for above 	Years 1,2 & 3
<p>Advertise number to call if immigrants are struggling with COVID-19 or other issues</p>	<ul style="list-style-type: none"> ✓ Newcomers report being better able to find the information they are looking for ✓ Service providers report an increase in the numbers of people accessing their services and programs 	<ul style="list-style-type: none"> ▪ 211/Help Seekers 	Year 1